

# IT Infrastructure for New Branch Location



## Introduction

Arrha Credit Union (Arrha) is a full-service credit union, which offers their in-branch member service, as well as the latest online and digital banking solutions to meet member needs. The credit union provides old-fashioned service with the latest technology. The credit union defines community “as family” and considers members part of their financial family, to help them achieve their goals...each and every day.

## Challenge

When Arrha decided to open a new branch, they were faced with the challenge of getting the branch up-and-running with a robust IT infrastructure that maintains security and compliance standards.

Arrha’s IT goals were to:

- Meet tight deadlines with rapid scoping and execution.
- Ensure the new branch was fully operational with all necessary IT infrastructure in place.
- Maintain their high standards of service and customer satisfaction.

## Our Approach

Sourcepass has extensive expertise in IT expansion needs. Sourcepass approached Arrha’s challenge by first understanding the specific needs and requirements of Arrha. Sourcepass worked closely with Arrha to gather all necessary information and quickly put together a comprehensive scope for the project.

# Solution

Sourcepass provided a tailored solution that included the rapid deployment of IT infrastructure and services required for the new branch. The project involved setting up:

- ✓ **Network Systems:** Set up of routers, switches, and firewalls to provide reliable and secure connectivity.
- ✓ **Security Measures:** Set up of intrusion detection systems, antivirus software, and secure access controls.
- ✓ **System Integration:** Integrated the new branch's IT systems with Arrha existing infrastructure to provide seamless communication and data flow between the new branch and the main office.

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We were very pleased with the outcome of the new branch project. Sourcepass managed to get everything scoped and delivered in a very short period of time. The Sourcepass team did an excellent job, and we couldn't be happier with the results.

- Alison Harland, Vice President of Operations

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## Conclusion

The successful completion of the new branch project for Arrha is a testament to Sourcepass's ability to handle complex and time-sensitive projects. By working closely with the client and understanding their unique needs, Sourcepass was able to deliver a solution that met all requirements and exceeded expectations. This project not only strengthened the relationship between Arrha and Sourcepass but also showcased Sourcepass's expertise in providing top-notch IT services.



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