

Supporting Rapid Growth And The Hybrid Workplace



SOC 2
TYPE II
CERTIFIED



Introduction

Knight Nicaastro MacKay (KNM), LLC. is a full-service regional litigation firm with offices in Colorado, Illinois, Missouri, and Montana. The firm's expertise is focused on insurance defense, transportation defense including representing railroads and trucking companies, property and easement disputes, construction matters, and employment law disputes through all phases of litigation.

Challenge

KNM has experienced rapid growth, creating challenging IT situations as they work to unify their widely distributed team across multiple offices and work-from-home scenarios.

The firm's IT reliability and cybersecurity needs factor prominently as attorneys, paralegals, and staff service clients in a fast-moving environment with sensitive data that must remain private but rapidly accessible to team members through the firm.

- Modern, cloud-based approach to support a hybrid, work-from-anywhere scenario
- Next generation cybersecurity for a highly mobile staff, protecting sensitive data, while providing a seamless employee experience
- Highly responsive service engagement with strategic IT leadership to support rapid growth

Our Approach

Sourcepass understood the challenges that KNM faced, having experienced rapid growth firsthand along with our solid track record of providing cloud and cybersecurity solutions to other legal firms,

Leveraging that expertise and experience, we developed an IT strategy for the firm's rapid growth to address their distributed, fast-paced team, security requirements, and need for premier support.

To further support KNM's growth, Sourcepass identified a need for a customized new employee onboarding experience to streamline adding new team members, provisioning apps and devices, and provide reporting and visibility on these efforts to management.

Solution

By leveraging Microsoft 365, Azure, and our cybersecurity platform, Sourcepass provided a modern cloud-based computing experience, allowing staff secure access to data and apps regardless of location, improving cybersecurity posture, and streamlining IT efficiency to reduce support incidents and provide an exceptional employee experience.

In addition, Sourcepass delivered a customized, automated employee onboarding solution using Quest™ our innovative client technology platform, quickly gathering new hire details and streamlining HR and IT processes and reporting

- ✓ Modern, cloud-based hybrid work solution leveraging Microsoft 365, Azure, and cybersecurity offering
- ✓ Supported growth by automating new employee onboarding process and procurement
- ✓ Delivered a high-touch, responsive technical services engagement to streamline IT experience

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The expectation and how Sourcepass has met it, with flying colors, is that they lead the technical discussion, but help us achieve our goals based on their experience with other clients. Invaluable!

- *Dr. Dana Knight-Reyes, COO*

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Conclusion

Sourcepass commonly supports firms experiencing rapid growth and is able to leverage our expertise in cloud computing, cybersecurity, and next-gen automation to support a quickly changing client environment.

Designing and delivering a strategic IT plan that works in synchronization with overall company goals keeps your business competitive, scalable, and ready for ongoing growth.



Sourcepass provides the technical expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business. Start your journey today by contacting us at 646.681.5528 or visit www.sourcepass.com.