

# Co-Managed IT

Supercharge your IT team with our expertise and industry leading solutions to supplement key areas around employee support, network management, and cyber security.



## Expand the effectiveness of your IT team.

Many mid-market companies employ talented internal IT teams that often struggle to keep up with the growing complexity of today's fast moving cloud and cyber security environments.

With our Co-Managed IT solutions, we compliment and support your existing IT team by offloading common workloads such as technical support and network management, or highly specialized workloads like cyber security and compliance services.

This collaborative approach ensures that your IT team can dedicate their efforts to critical business objectives while benefiting from the specialized expertise and expanded capabilities offered by Sourcepass.

- ✔ Strategic IT Planning
- ✔ Service Desk & Escalation Support
- ✔ Network Management
- ✔ Security Operations Center
- ✔ Security Advisory & Compliance
- ✔ Procurement & Licensing



### Scale Your IT Team

Our team efficiently handles key workloads such as service desk, cyber security, and network management, allowing your internal IT team to focus on strategic business objectives.



### Expanded Coverage

Enjoy access to a skill-diverse team that is unaffected by sick leave, vacation, or turnover with 3x more availability than traditional in-house individuals.



### Improved Resiliency

Rest assured knowing that your IT systems are being monitored at all times to optimize performance, reduce downtime, prevent security attacks, and protect your data.



### Industry Expertise

With advanced certifications and training, our team will ensure that your business stays current with the most up-to-date technologies.



Sourcepass provides the technical expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business. Start your journey today by contacting us at 646.681.5528 or visit [www.sourcepass.com](http://www.sourcepass.com).

# Co-Managed IT

Supercharge your IT team with our expertise and industry leading bundled offerings to supplement key areas around employee support, network management, and/or cyber security.



## Support & Strategic Guidance

Responsive, SLO-based technical services to support your employees plus expert strategic guidance to drive growth and achieve your goals.

Leverage our powerful Quest™ platform to simplify employee support, employee onboarding, and gain access to detailed reporting to keep you in sync.

- ✓ 24x7x365 Remote Support
- ✓ SLO-Based Multi-Tier Support Model
- ✓ Client Success Manager & Strategic Advisor
- ✓ Quarterly Technology Review Meetings
- ✓ Annual Technology Assessment & Budget Roadmap
- ✓ Quest™ Platform + Detailed Reporting

## Managed Network Services

Our team monitors and manages device health, connectivity, and data backup to ensure your infrastructure operates at maximum performance.

- ✓ Server, Endpoint, Network Monitoring & Management
- ✓ Microsoft, Third-Party, Firmware Patching & Updates
- ✓ Cloud Backup & Disaster Recovery

## Managed Security Services

Our cyber security professionals closely monitor your IT environment, providing robust oversight, rapid response to threats, and timely communication to keep your business safe.

Modern cyber security services with 24x7 threat monitoring provide multi-layer protection for your employees, devices, and network, guarding against phishing, malware, ransomware, and data loss.

- ✓ Managed Endpoint Protection for PCs, Macs & Server (MDR/EDR)
- ✓ 24x7x365 SOC Monitoring (Endpoint MDR/EDR)
- ✓ Microsoft 365 & Azure Protection
- ✓ Phishing & Spam Protection
- ✓ Security Awareness Training & Phishing Simulations
- ✓ DNS & Web Content Filtering
- ✓ Dark Web Monitoring

## Managed Advanced Security Services

Upgrade to 24x7x365 threat monitoring and response backed by our powerful SIEM platform, advanced endpoint protection, and detailed vulnerability scanning to meet compliance and insurance requirements.

- ✓ 24x7x365 SOC Monitoring for Endpoints, Network, & Cloud
- ✓ SIEM Platform & Threat Monitoring for Endpoints, Network, & Cloud
- ✓ Application Whitelisting & Ring Fencing, Endpoint Elevation Control
- ✓ Monthly Vulnerability Scanning

## Security Advisory Services

Improve security resiliency, mitigate risks and fulfill compliance requirements for NIST, CSF, CMMC, and HIPAA with expert guidance and deep technical expertise.

Leverage our powerful Governance, Risk, and Compliance platform along with a dedicated cybersecurity risk advisor to achieve compliance goals for regulated industries and sensitive environments.

- ✓ Cybersecurity Risk Advisor
- ✓ GRC Platform & Cybersecurity Roadmap
- ✓ Policy, Vendor, & Compliance Management
- ✓ Due Diligence & Insurance Questionnaires
- ✓ Monthly Vulnerability Scanning & Review
- ✓ Annual Security Risk Assessment
- ✓ Support for NIST, CFS, CMMC, and HIPAA Environments

