

CASE STUDY: ENERGY INCOME PARTNERS

# Leading Edge Infrastructure Updates

SOC 2  
TYPE II  
CERTIFIED

## Introduction

Energy Income Partners (EIP) is a specialized investment firm focused on non-cyclical energy infrastructure that generates stable income and growth. With over 20 years of experience, EIP has become a trusted advisor to investors, policy makers, and industry stakeholders. Their commitment to sustainable energy solutions has positioned them as leaders in the transition to a low-carbon economy.

## Challenge

EIP takes a proactive approach to IT infrastructure challenges, and looks to Sourcepass for assistance with:

- **End-of-life Systems:** As servers and server operating systems reach end-of-life (EOL), collaborate on refresh plans to mitigate security and operational risks.
- **Security Vulnerabilities:** Continually evaluate options to harden their Microsoft 365 (M365) environment with advanced security measures, adding resilience to cyber threats.
- **Monitoring Network Performance:** Verify network infrastructure efficiency and effectiveness to avoid performance bottlenecks and reliability issues.

## Our Approach

Sourcepass has extensive expertise in collaborating to avoid infrastructure challenges and takes a comprehensive approach to address these challenges including:

- **Performing Assessments:** Conducting thorough assessments of EIP's IT infrastructure to identify critical areas to identify potential areas needing upgrades and enhancements.
- **Creating a Strategic Roadmap:** Developing a strategic roadmap to prioritize and sequence the necessary upgrades and security enhancements.

# Solution

A long-time partnership, to overcome EIP's challenges over the years, Sourcepass has performed:

- ✓ **M365 Hardening:** Implementing advanced security measures in the M365 environment, including multi-factor authentication (MFA) and data loss prevention (DLP) policies.
- ✓ **EOL Upgrades:** Upgrading all end-of-life workstations to the most current Windows version, ensuring compatibility and support.
- ✓ **Advanced Security and Compliance:** Fully integrating into the Sourcepass Advanced Security and Compliance package, enhancing their overall security posture.
- ✓ **Server Infrastructure Refreshes:** Conducting regular updates of EIP's servers and server operating systems, ensuring they remain up-to-date and secure.
- ✓ **Network Upgrades:** Proactively replacing aging network switches to continually improve network performance and reliability.

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Sourcepass has been instrumental over the years in maintaining our IT infrastructure. Their strategic approach and comprehensive solutions significantly enhance our security readiness and operational efficiency.

- Joe Tiberio, Operations Manager

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## Conclusion

With the help of Sourcepass, EIP enjoys a robust, secure, and efficient IT infrastructure that supports their business operations and growth. Strategic guidance and advance planning for upgrades and enhancements have not only mitigated risks but also positioned EIP for future technological advancements.



Sourcepass provides the technical expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business. Start your journey today by contacting us at 646.681.5528 or visit [www.sourcepass.com](https://www.sourcepass.com).