

INFRASTRUCTURE SERVICES

# IT Hardware Maintenance Services

Tailored to your unique network environment



## ✓ Confidence in Knowing We've Got Your Back

Innovation is at the heart of Sourcepass GOV, where we are dedicated to finding new and better ways to meet challenges faced by the public sector. That's why we offer a bundled service that combines comprehensive, high-quality maintenance support with significant savings compared to typical manufacturer maintenance costs, allowing Sourcepass GOV clients to maximize their legacy investments.

With Sourcepass GOV, you can focus on what you do best, while we ensure your infrastructure runs smoothly.

### Why Choose Sourcepass GOV?

- ✓ **Comprehensive Coverage:** Essential, applicable, infrastructure components you rely on are protected.
- ✓ **Peace of Mind:** Rest easy knowing that if anything fails, our team will be there swiftly to provide the onsite support, repair, or replacement services you need.
- ✓ **Substantial Savings:** Enjoy top-tier maintenance support without the hefty price tag.
- ✓ **Governmental Contracts:** All Sourcepass GOV services are available on GSA, NYS contracts, and BOCES LAN / WAN Service contracts.

### 🔌 Our Offering Includes:

- Full In-house Service Repair Department
- Cisco Hardware Replacement & Onsite Repair
- Server/SAN/PC/Printer/ Wireless (Dell, Cisco, HP, IBM)
- IBM eSeries / iSeries / pSeries
- System Z Enterprise Servers
- All Associated Peripherals
- Client-Tailored SLOs
- Physical Security Equipment
- 24-hour Call/ Dispatch Center

