

Managed IT Services

Streamline your IT, empower your team, and protect your business.



SOC 2 TYPE II CERTIFIED



Responsive support for your business.

Our Managed IT Service plans deliver a responsive and innovative engagement to support your IT needs, improve employee experience, and drive growth for your business.

We provide the technical support, engineering expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business.



Strategic IT Leadership

Throughout our engagement, our team of Client Success Managers and vCIO Experts will partner with you to create a technology roadmap and strategic plan to support your business goals.



Comprehensive IT Management

Our managed IT service plans include full administration and support for your employees, their devices, your network, and all of the cloud solutions your company needs.



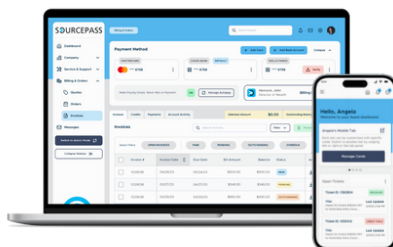
24x7 Live Help Desk

Our support team provides rapid response to your employees to ensure they remain secure and productive. Contact us using [Quest™](#) or reach us by phone, email, or our website to enjoy a responsive, high-touch IT support experience.



Cyber Security

We'll safeguard your company's most valuable assets: your employees and your data. We provide a multi-layer defense to protect against phishing, malware, and ransomware threats.



Next generation client experience.

Quest™ by Sourcepass is a SaaS-enabled platform that uses AI and real-time integration to our toolset to provide a fully automated IT system. Accessible via web, desktop, and mobile app, Quest™ is designed to keep you in sync and in control for a premium IT experience.



Fully Managed IT + Cyber Security

Our service plans include powerful security solutions and options that provide a secure, modern ecosystem for your business, all managed by our team of cyber security professionals.



Key Features

| | Premium Foundational Support + Security | Advanced 24x7 Security Threat Protection | Ultimate Meet Compliance Requirements |
|---|--|---|--|
| 24x7x365 Remote Support | ✓ | ✓ | ✓ |
| Onsite Support | ✓ | ✓ | ✓ |
| Client Success Manager & Strategic Advisor | ✓ | ✓ | ✓ |
| Quarterly Technology Review Meetings | ✓ | ✓ | ✓ |
| Annual Technology Assessment & Budget Roadmap | ✓ | ✓ | ✓ |
| Quest™ Platform + Detailed Reporting | ✓ | ✓ | ✓ |
| Server, Endpoint, Network Monitoring & Management | ✓ | ✓ | ✓ |
| Microsoft, Third-Party, Firmware Patching & Updates | ✓ | ✓ | ✓ |
| Cloud Backup & Disaster Recovery Management | ✓ | ✓ | ✓ |
| Managed Endpoint Protection for PCs, Macs & Server (MDR/EDR) | ✓ | ✓ | ✓ |
| 24x7x365 SOC Monitoring (Endpoint MDR/EDR) | ✓ | ✓ | ✓ |
| Microsoft 365 & Azure Protection Management | ✓ | ✓ | ✓ |
| Phishing & Spam Protection | ✓ | ✓ | ✓ |
| Security Awareness Training & Phishing Simulations | ✓ | ✓ | ✓ |
| DNS & Web Content Filtering | ✓ | ✓ | ✓ |
| Dark Web Monitoring | ✓ | ✓ | ✓ |
| 24x7x365 SOC Monitoring for Endpoints, Network, & Cloud | | ✓ | ✓ |
| SIEM Platform & Threat Monitoring for Endpoints, Network, & Cloud | | ✓ | ✓ |
| Application Whitelisting & Ring Fencing | | ✓ | ✓ |
| Endpoint Elevation Control (PAM) | | ✓ | ✓ |
| Monthly Vulnerability Scanning | | ✓ | ✓ |
| Cybersecurity Risk Advisor | | | ✓ |
| GRC Platform & Cybersecurity Roadmap | | | ✓ |
| Policy, Vendor, & Compliance Management | | | ✓ |
| Due Diligence & Insurance Questionnaires | | | ✓ |
| Monthly Vulnerability Scanning & Review | | | ✓ |
| Annual Security Risk Assessment | | | ✓ |



Sourcepass provides the technical expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business. Start your journey today by contacting us at 646.681.5528 or visit www.sourcepass.com.