

24x7 AWARD WINNING SERVICE

SOURCEPASS™

# Managed IT Services

Streamline your IT, empower your team, and protect your business.



SOC 2  
TYPE II  
CERTIFIED



## Responsive support for your business.

Our Managed IT Service plans deliver a responsive and innovative engagement to support your IT needs, improve employee experience, and drive growth for your business.

We provide the technical support, engineering expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business.



### Strategic IT Leadership

Throughout our engagement, our team of Client Success Managers and vCIO Experts will partner with you to create a technology roadmap and strategic plan to support your business goals.



### 24x7 Live Help Desk

Our support team provides rapid response to your employees to ensure they remain secure and productive. Contact us using [Quest™](#) or reach us by phone, email, or our website to enjoy a responsive, high-touch IT support experience.



### Comprehensive IT Management

Our managed IT service plans include full administration and support for your employees, their devices, your network, and all of the cloud solutions your company needs.



### Cyber Security

We'll safeguard your company's most valuable assets: your employees and your data. We provide a multi-layer defense to protect against phishing, malware, and ransomware threats.



## Next generation client experience.

Quest™ by Sourcepass is a SaaS-enabled platform that uses AI and real-time integration to our toolset to provide a fully automated IT system. Accessible via web, desktop, and mobile app, Quest™ is designed to keep you in sync and in control for a premium IT experience.



Sourcepass provides the technical expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business. Start your journey today by contacting us at 646.681.5528 or visit [www.sourcepass.com](http://www.sourcepass.com).

# Fully Managed IT + Cyber Security

Our service plans include powerful security solutions and options that provide a secure, modern ecosystem for your business, all managed by our team of cyber security professionals.



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## Key Features

### Premium

Foundational Support + Security

### Advanced

24x7 Security Threat Protection

### Ultimate

Meet Compliance Requirements

24x7x365 Remote Support

Onsite Support

Client Success Manager & Strategic Advisor

Quarterly Technology Review Meetings

Annual Technology Assessment & Budget Roadmap

Quest™ Platform + Detailed Reporting

Server, Endpoint, Network Monitoring & Management

Microsoft, Third-Party, Firmware Patching & Updates

Cloud Backup & Disaster Recovery Management

Managed Endpoint Protection for PCs, Macs & Server (MDR/EDR)

24x7x365 SOC Monitoring (Endpoint MDR/EDR)

Microsoft 365 & Azure Protection Management

Phishing & Spam Protection

Security Awareness Training & Phishing Simulations

DNS & Web Content Filtering

Dark Web Monitoring

24x7x365 SOC Monitoring for Endpoints, Network, & Cloud

SIEM Platform & Threat Monitoring for Endpoints, Network, & Cloud

Application Whitelisting & Ring Fencing

Endpoint Elevation Control (PAM)

Monthly Vulnerability Scanning

Cybersecurity Risk Advisor

GRC Platform & Cybersecurity Roadmap

Policy, Vendor, & Compliance Management

Due Diligence & Insurance Questionnaires

Monthly Vulnerability Scanning & Review

Annual Security Risk Assessment



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