

24x7 AWARD WINNING SERVICE

SOURCEPASS

# Managed IT Services

Streamline your IT, empower your team, and protect your business.



SOC 2  
TYPE II  
CERTIFIED



## Responsive support for your business.

Our Managed IT Service plans deliver a responsive and innovative engagement to support your IT needs, improve employee experience, and drive growth for your business.

We provide the technical support, engineering expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business.



### Strategic IT Leadership

Throughout our engagement, our team of Client Success Managers and vCIO Experts will partner with you to create a technology roadmap and strategic plan to support your business goals.



### 24x7 Live Help Desk

Our support team provides rapid response to your employees to ensure they remain secure and productive. Contact us using [Quest™](#) or reach us by phone, email, or our website to enjoy a responsive, high-touch IT support experience.



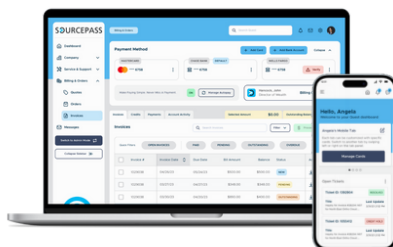
### Comprehensive IT Management

Our managed IT service plans include full administration and support for your employees, their devices, your network, and all of the cloud solutions your company needs.



### Cyber Security

We'll safeguard your company's most valuable assets: your employees and your data. We provide a multi-layer defense to protect against phishing, malware, and ransomware threats.



## Next generation client experience.

Quest™ by Sourcepass is a SaaS-enabled platform that uses AI and real-time integration to our toolset to provide a fully automated IT system. Accessible via web, desktop, and mobile app, Quest™ is designed to keep you in sync and in control for a premium IT experience.



Sourcepass provides the technical expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business. Start your journey today by contacting us at 646.681.5528 or visit [www.sourcepass.com](http://www.sourcepass.com).

# Fully Managed IT + Cyber Security

Our service plans include powerful security solutions and options that provide a secure, modern ecosystem for your business, all managed by our team of cyber security professionals.



## Key Features

### Premium

Foundational Support + Security

### Advanced

24x7 Security Threat Protection

### Ultimate

Meet Compliance Requirements

24x7x365 Remote Support



Onsite Support



Client Success Manager & Strategic Advisor



Quarterly Technology Review Meetings



Annual Technology Assessment & Budget Roadmap



Quest™ Platform + Detailed Reporting



Server, Endpoint, Network Monitoring & Management



Microsoft, Third-Party, Firmware Patching & Updates



Cloud Backup & Disaster Recovery Management



Managed Endpoint Protection for PCs, Macs & Server (MDR/EDR)



24x7x365 SOC Monitoring (Endpoint MDR/EDR)



Microsoft 365 & Azure Protection Management



Phishing & Spam Protection



Security Awareness Training & Phishing Simulations



DNS & Web Content Filtering



Dark Web Monitoring



24x7x365 SOC Monitoring for Endpoints, Network, & Cloud



SIEM Platform & Threat Monitoring for Endpoints, Network, & Cloud



Application Whitelisting & Ring Fencing



Endpoint Elevation Control (PAM)



Monthly Vulnerability Scanning



Cybersecurity Risk Advisor



GRC Platform & Cybersecurity Roadmap



Policy, Vendor, & Compliance Management



Due Diligence & Insurance Questionnaires



Monthly Vulnerability Scanning & Review



Annual Security Risk Assessment

